



TecomC4

Management Software



Overview

TecomC4 provides a way for end users and site operators to manage single or multiple site facility and security systems from one interface.

Operators are able to monitor and control safety and security of staff, manage visitors, and ensure the security of physical assets across multiple sites and remote locations. TecomC4 makes this possible by providing a single interface to manage your security needs across a single or multiple sites, incorporating intrusion, access control and video surveillance.

Seamless integration enables verification of events through video streams and the ability to link intrusion events with access control to safeguard the safety and security of your people.

TecomC4 software supports Challenger10 series control panels as well as a number of third party alarm and access control systems. Combined with video integration, it can provide alarm management enabling you to quickly and efficiently resolve any alarm.

In case of intrusion detection, the alarm can be pinpointed to a specific area on the floor plan, providing live video streaming. Lights and doors can be controlled by pressing one button. The presence of intruders is easily verified by switching to recorded video streams.

The Tecom series of Access Products manages complete access control rights in multi-site environments where people need access to more than one site. TecomC4 software allows a specific user to gain access where required via the same or a distinct credential. Persons access and a variety of credentials for all sites is managed from a single user form.

TecomC4 software supports a range of TruVision digital video recorders and network video recorders, as well as various 3rd party CCTV systems. Additional to the quality, ease of use and reliability of these video products, their integration into TecomC4 software allows system operators to have direct access to live and recorded video, providing instant visual verification of events and alarms.

Features

- Support for Challenger10 and V8 control panel
- Support for range of TruVision CCTV recorders
- Natively supports 3rd party devices
- Single intuitive user interface to all devices
- Manage and control alarms from devices
- Manage and control multiple sites
- No licensing required for additional clients or Photo ID
- Manage persons including access rights and credentials without device restrictions
- Dynamic floor plans to quickly identify an alarm location
- Encryption between clients and server
- Cardholder management with integrated Photo ID
- Built-in event history and search function for every element in the system
- Link events and view footage from CCTV systems
- Interactive dynamic graphic map display
- Multi-monitor support
- Cardholder import / export
- Database partitioning for multi-company or multi-site applications
- Detailed management of operator permissions
- Industry-standard MS SQL database with Open Database connectivity (ODBC)
- Automated database backup utility using SQL tools

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Specifications

Operating system	Windows 7, Windows 8, Windows 10, Windows Server 2008 (R2), Windows Server 2012
Database	Microsoft SQL Server 2008 (R2), 2012 and 2014 (Express edition included)
Supported Tecom Devices	Challenger10, Challenger V8 control panels

NOTE 1: For video streaming the PC requirements may have higher requirements. Please check video requirements.

NOTE 2: When using SQL Server Standard or Enterprise edition, a minimum of 3 CAL licenses are required.

Hardware Server and/or Client Requirements

	Minimum	Recommended
Processor	Intel Core i3 Processor (2.8 GHz)	Intel Core i5 Processor (3.2GHz)
<i>Note: The processing power of the CPU directly impacts TecomC4's performance, especially with large numbers of persons and devices. Choosing a higher-performance CPU will improve responsiveness of the application</i>		
Memory	4GB	8GB
<i>Note: The amount of RAM directly impacts TecomC4's performance, especially with large numbers of persons and devices. Having more RAM available will improve responsiveness of the application. More RAM can also allow for running multiple applications without impacting the performance of TecomC4 running on the same computer.</i>		
Hard-drive	500GB	500GB
<i>Note: Storage requirements for the TecomC4 application and SQL server will increase depending on the number of persons, devices, and history.</i>		

Ordering information

Part Number	Description	Licensed Unit	TecomC4 2016	TecomC4 2017	TecomC4 2018
TS-C4-C10	Challenger10 licence	Panel	Yes	Yes	Yes
TS-C4-V8	Challenger V8 License	Panel		Yes	Yes
TS-C4-TP	TruPortal license	Panel	Yes	Yes	Yes
TS-C4-DSCPSN	DSC PowerSeries Neo License	Panel	Yes	Yes	Yes
TS-C4-TV	TruVision recorder license	Recorder	Yes	Yes	Yes
TS-C4-PAC	Pacom Recorder License	Recorder		Yes	Yes
TS-C4-AV	Avigilon VMS License	Camera	Yes	Yes	Yes
TS-C4-MS	Milestone VMS License	Camera	Yes	Yes	Yes

NOTE: Configuration and setup of TecomC4 is done via TitanCT, available via download at www.interlogix.com.au/downloads.

Refer to the [Tecom Compatibility Matrix](#) for a full list of compatible hardware and software.

Visit www.interlogix.com.au to download.

How you can upgrade to the latest version of Software

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you are encouraged to purchase a SUSP annually for the life of your system.

Talk to your local sales representative for more information.

Specifications subject to change without notice.

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